

ENGRAVED BRICKS & PAVERS

FREQUENTLY ASKED QUESTIONS

Inscriptions

What are other people putting on their bricks and pavers?

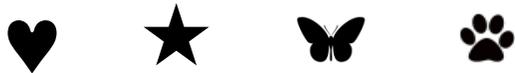
- Names, significant dates, and/or meaningful phrases. [Please see examples here](#)

Can I put a personal image or graphic on my brick or paver?

- No, additional logos or graphics are not permitted

Can I use a special character or symbol?

- Beyond what is found on a standard keyboard, we can accept the following symbols:



Do you allow any lower case letters?

- No, except when necessary to the prefix of a name (as in McDONALD)

How big are the letters on the bricks and pavers?

- About $\frac{3}{4}$ of an inch on the bricks; about 1 inch on the pavers

Can some words be larger than the rest of the text?

- No, for consistency, all of the text will be the same size and font.

Do the messages automatically get centered on the bricks and pavers?

- Yes

How many characters fit on a 4 x 8 brick?

- 3 lines of 13 characters per line. Spaces, symbols, and punctuation count as characters.

How many characters fit on a 12 x 12 paver?

- 7 lines of 14 characters per line. Spaces, symbols, and punctuation count as characters.

Can I change my inscription if I change my mind?

- Yes; you will receive a letter confirming your personal message within 2 weeks of your order being processed. You will then have 10 days from the date of the letter to make changes.

Placing an Order

When are you accepting orders?

- Members may place orders now. Sales open to nonmembers on August 1. (Not yet a Garden member? [Join today](#) and take advantage of the 20% discount on bricks and pavers)

What is the last date I can order?

- The program closes on November 1, 2019 – but place your order today to avoid disappointment!

Can I place my order online?

- Yes! Place your order now at <https://giving.lewisginter.org/bricksandpavers>

Can I mail in my order with payment or drop it off at the Garden?

- Yes, [click here](#) for a printable order form. You may return your form with payment to:

Advancement
Lewis Ginter Botanical Garden
1800 Lakeside Avenue
Richmond, VA 23228

Have you received my online order?

- You will receive an e-mail confirming that your order came through. If **you didn't receive an e-mail**, please check your spam or junk folder and contact us at advancement@lewisginter.org **if you don't see it**. You will receive a letter in the mail confirming your order within 2 weeks of the date your order was placed.

Have you received my mail-in or drop-off order?

- To inquire about whether we have received your order, please contact us at advancement@lewisginter.org or (804) 262-9887 x338. You will receive a letter in the mail confirming your order within 2 weeks of the date your order was placed.

What is the price for a brick or paver?

- Pavers are \$400 for Garden members, \$500 for nonmembers.
- Bricks are \$200 for Garden members, \$250 for nonmembers.

Can I purchase a gift certificate for a friend to inscribe a brick or paver?

- Unfortunately, Garden gift certificates cannot be used for brick and paver purchases. If you wish to purchase a brick or paver as a gift for someone and have them choose the inscription, we recommend asking them to provide you with the inscription text ahead of time and then placing the order for them.

Is my purchase tax deductible?

- Yes, the cost of your brick or paver is fully tax-deductible.

Is there sales tax?

- No, there is no sales tax. Lewis Ginter Botanical Garden is a 501(c)3 nonprofit organization.

Where will the proceeds from the bricks and pavers go?

- Proceeds support the Garden's mission of Education here at the Garden and in our communities

Availability and Installation

How many bricks and pavers are available?

- Limited quantities, on a first-come, first-served basis –Garden walkways are reaching capacity! The program ends on November 1, 2019.

Will preference be given to Garden members?

- Orders are first-come, first-served. However, members will have the opportunity to place orders first, before sales open to all on August 1.

How long will my brick or paver be maintained?

- The Garden will maintain your item and guarantees its beauty for 10 years. After that period, should your brick or paver require replacement due to excessive wear and tear, you will be notified and given the **opportunity to replace it. Safety is the Garden's number one priority, so** should a brick or paver crack or shift and become a trip hazard, it will be replaced and/or reinstalled at no cost to you.

Can I choose where my brick or paver is placed?

- No, bricks and pavers will be placed where space is available, and we are unable to offer a choice of location.

How will I know where my brick or paver is?

- After the bricks and pavers have been installed, you will receive a **notification letter with details about your brick or paver's exact location** in the Central Garden.

When and where are the bricks and pavers going to be placed?

- Bricks and pavers will be installed no later than Spring 2020 in the walkways of the Central Garden, the rectangular space that is defined by the Conservatory to the north, the Robins Visitors Center to the south, the Kelley Education Building to the east, and the terraced lawn to the west. [Photos can be viewed here](#)