

ADULT LEARNING CANCELLATION POLICY

All programs will be held rain or shine unless notified otherwise.

For cancellations 7 or more business days prior to the program start date, we will issue a full refund if the program is full or a credit to your account if the program is not full, less a \$5 processing fee; if the program is free, no fee will be charged.

For cancellations 3-6 business days prior to the program start date, we will issue a credit to your account less any materials costs that have already been purchased for your seat(s), less a \$5 processing fee; if the program was free, no fee will be charged.

For cancellations 1-2 business days prior to the program start date, no refunds or credits will be issued, except in extreme cases at the discretion of the Garden. You may opt to have someone participate in your place, but prior notice to the Adult Learning team is required.

Programs canceled by the garden due to low enrollment or inclement weather conditions will be refunded in full. In the case of cancellations due to inclement weather, every attempt will be made to contact all pre-registered participants by phone or email.

To cancel your registration for a class, tour or other program, please email: registrar@lewisginter.org.

Our classes, tours and other programs are popular and tend to have a waiting list. If you plan to cancel your registration for a class or tour, please do so with as much advance notice as possible to give us the opportunity to fill your seat(s) from our waiting list.

Updated April 2024

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